



# NEWSLETTER

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EAGLE CREST TRAINING ACADEMY AND CONSULTANCY

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## EDITORIAL NOTE

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Dear Readers,

Warm greetings!

With heartfelt excitement, I welcome you to the inaugural edition of our bi-monthly newsletter. This marks the beginning of a journey where we grow, inspire, and uplift each other because here, we don't just learn; we Soar, Lead, and Empower.

This newsletter is more than just pages filled with stories; it's a celebration of dreams taking flight, of students carving their paths in the dynamic industries of Hospitality, Aviation, and Cruise lines. It's about the late nights of hard work, the small victories that fuel bigger aspirations, and the unwavering determination that turns passion into success. It is a platform where voices are heard, experiences are shared, and achievements are recognized. A space where knowledge meets ambition, and ambition transforms into reality.

At ECTAAC, we believe in nurturing not just skilled professionals but confident individuals ready to take on the world.

Our vision extends beyond technical expertise; we aim to shape well-rounded professionals who carry resilience, adaptability, and a deep sense of purpose in everything they do. Through this newsletter, we bring you inspiring success stories, valuable industry insights, and real experiences from students and professionals who have walked the path before. Whether you are at the beginning of your journey or already making strides towards your goals, these stories serve as a reminder that you are part of something bigger—a thriving community that believes in you, cheers for you, and walks with you on this incredible journey.

Each edition will bring you not only updates from our institution but also tips to refine your soft skills, reflections on the evolving trends in the hospitality industry, and advice from industry leaders who have paved the way. We want you to engage, contribute, and find motivation in the words and experiences shared here. This newsletter belongs to—students, faculty, mentors, and professionals because together, we create a ripple effect of learning, growth, and transformation.

So, as you turn these pages, take a moment to celebrate how far you have come. Embrace the stories, the lessons, and the inspiration waiting for you within these pages. Stay curious, stay bold, and keep chasing your dreams. Never stop believing in yourself, because the sky is not the limit—it's just the beginning.

With gratitude,

**Ms. Ayani Kikon**  
Editor-in-Chief,  
Soft Skills Trainer. ECTAAC



## MESSAGE FROM CHAIRMAN

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Congratulations and a heartfelt welcome to Eagle Crest Training Academy & Consultancy (ECTACC)

As we stand at this incredible milestone, having completed seven years of dedication, perseverance, and unwavering commitment in the field of skill development and consultancy, I am filled with immense pride and gratitude. This journey has been one of growth, challenges, and, above all, purpose. A purpose driven by the desire to uplift individuals, open doors to new possibilities, and contribute meaningfully to our society.

The goal of skill development is to equip the workforce with continuously updated skills and internationally recognized certifications, enhancing their employment prospects in both domestic and global job markets.

Skill development will open endless opportunities in the future. To maximize outcomes, we need Think Tanks at every center, along with concrete suggestions and active participation as the foundation for progress.

We have embarked on the right path, but there is still a long way to go and much more to accomplish.

Eagle Crest Training Academy & Consultancy has always upheld excellence in all its endeavors and must continue to do so.

With best wishes

**Er. I. Meren Aier**

Retd. Engineer-In-Chief  
PWD, Government of Nagaland  
Chairman, ECTAAC



formerly known as Emporium

## FROM THE CEO DESK

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Dear Readers,

I'm thrilled to welcome you to the very first edition of ECTAAC BI-MONTHLY NEWSLETTER.

As we continue to grow and evolve, this newsletter will be an important way for us to connect with you, share key updates, and celebrate our collective achievements.

2025 marks a significant milestone for us, and I couldn't be more excited about the path ahead. With the completion of our Franchise Agreement period with EMPORIUM (Jan 2018-Jan 2025), we are now at a pivotal moment in our story.

Transitioning from EMPORIUM TRAINING INSTITUTE to EAGLE CREST TRAINING ACADEMY & CONSULTANCY, is not just a change in name, but a bold step forward that signifies our readiness for the future and carry our mission to new heights – yes, we reflect on where we've been, but we're even more focused on where we're headed! Our mission remains the same: to empower individuals with the skills and knowledge they need to succeed in an ever-changing world, but with ECTAAC, we're embracing new opportunities to innovate, expand and push boundaries.

The upcoming centre that will cater to thousands of students annually is just the beginning!

At ECTAAC, we are more than just a skill development training institution. We are dedicated to providing a wholesome and comprehensive experience that prepares our students for GLOBAL and DOMESTIC job markets.

Our unique approach goes beyond technical expertise, focusing on grooming the whole individual. We equip our students with the essential skills not only for their careers but for personal growth and development.

Our curriculum integrates job-oriented training, healthcare, spiritual enrichment, social and cultural etiquette, ensuring that our students are well-rounded and prepared to excel in any environment. We also provide opportunities for international travel & careers, fostering a broader worldview, and we offer engaging alumni visits and interactive sessions to ensure that our students community stays connected and inspired.

The future is bright, and we can't wait to embark on this new chapter with you. Stay tuned for exciting updates, new offerings, and continued growth as we set the stage for even greater success in the years to come.

Warm regards,

**Mrs. Temjenkala Aier**

Chief Executive Officer

EAGLE CREST TRAINING ACADEMY & CONSULTANCY.



formerly known as Emporium

## FOREWORD FROM DEO



I am delighted to pen down this foreword because I am deeply impressed by the educative values of ECTAAC. The journey undertaken by the Academy has proven that skill development is capable of transforming the society.

I do believe, this inaugural edition of bi-monthly newsletter is able to give a positive impact in the application of skills towards expanding the potential of individuals. This effort is to produce educated unemployed youth who are knowledgeable, skilled and capable of achieving well-being and contributing to the harmony and prosperity of the society and the nation. I also believe that the readers can enrich and strengthen their learning by referring and reviewing the write-ups. This newsletter will also equip you with the knowledge and confidence needed to excel in your future Endeavour.

I wish to place on record my sincere appreciation for the efforts made by Temjenkala Aier CEO and the management team of ECTAAC who have contributed wholeheartedly in bringing out this newsletter.

I wish you all fruitful reading and engagement.

**Shri. Gideon L Sumi**

District Employment Officer Dimapur: Nagaland. (Dept. Of Employment, Skill Development & Entrepreneurship)



## MESSAGE:

It is with great pleasure that I extend my best wishes to ECTACC on the inaugural edition of its bi-monthly newsletter. This initiative will undoubtedly serve as a valuable platform for sharing insights, updates, and success stories within the Hospitality, Aviation and Cruise, sectors.

The Memorandum of Understanding (MoU) between our college and ECTACC encompasses key components such as soft skills training, skill development in hospitality, and structured internships, all of which are designed to equip students with industry-relevant competencies. These opportunities should not merely be considered as a backup plan (Plan B) but rather as a primary career pathway (Plan A). The hospitality, aviation and cruise sectors are highly competitive, offering dynamic career prospects, and it is commendable that ECTACC is inspiring students to recognize and pursue these avenues with confidence, rather than solely focusing on government jobs.

With the implementation of the National Education Policy (NEP) 2020 and under Four Year Undergraduate programme (FYUGP), internships have now been made mandatory by the University Grants Commission (UGC) as part of the undergraduate curriculum. Recognizing the challenges institutions face in providing such opportunities, ECTACC has taken a proactive role in facilitating structured and paid internships. While these internships may require an investment from students, the experience and industry exposure they gain make it a worthwhile endeavor.

The success of the first internship batch from Dimapur Government College stands as a testament to the value of this initiative, with students acknowledging the experience as truly transformative.

Furthermore, ECTACC's team of highly competent, efficient, and dedicated professionals has been instrumental in ensuring quality training and mentorship. Dimapur Government College is privileged to collaborate with such a distinguished team, and we have full confidence in entrusting our students to their care.

As we look forward to continued collaborations, I extend my sincere appreciation to the staff and officials of ECTACC for their commitment to excellence. I hope this newsletter receives widespread support from the public and serves as a beacon of inspiration for aspiring professionals.

Best wishes,

**Dr. Vinyühu Lhoungu**

Coordinator, IQAC,

Dimapur Government College, Dimapur



## GREETINGS

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I feel incredibly fortunate to be a part of the Eagle Crest Institute family—a place that has not only guided me but also played a pivotal role in shaping my journey. The institute has been a true stepping stone to my success, providing unwavering support and direction throughout.

I extend my heartfelt gratitude to the entire Eagle Crest Institute family and well-wishers. Your dedication and commitment to nurturing young minds have been instrumental in empowering Naga youth, paving the way for their growth and success. I sincerely encourage you to continue being a beacon of light, inspiring and guiding many more towards a brighter future.

On this momentous occasion, I would also like to extend my warmest congratulations to Eagle Crest Institute, Dimapur, Nagaland, on achieving independent brand status. May you continue to Soar, Lead & Empower, equipping future generations with the skills and confidence to excel in their careers.

With determination and vision, there are no limits to what can be achieved.

Thank you.

**Mr. John Konyak**  
 President Alumni Association  
 ECTACC

Dear Eagle Crest Family,

It's a privilege to reconnect as the Alumni Vice President and reflect on the transformative role this institution has played in my life. Eagle Crest was my gateway to the world of hospitality, where I not only honed my skills but also discovered my passion. The lessons I learned here—about service, teamwork, and excellence—have been the foundation of my career.

A heartfelt congratulations on the launch of Brand Eagle Crest This exciting milestone reflects the institution's commitment to innovation and excellence, and I'm thrilled to see how it will inspire future generations.

To current students: seize every opportunity this institution offers.

To my fellow alumni: let's continue to make Eagle Crest proud. Together, we can elevate the legacy of this incredible community.

Warm regards,

**Mr. Bendangtushi Longkumer**  
 Vice President Alumni Association  
 ECTAAC



*Connected by memories, united for the future*

# OFFICIAL BRAND LAUNCH OF EAGLE CREST (FORMERLY KNOWN AS EMPORIUM)

Eagle Crest Takes Flight: A New Era in Hospitality Training

Formerly known as Emporium, Eagle Crest on 15 February, 2025, marked a bold new chapter in Hospitality, Aviation, and Cruise line training. With a legacy of excellence and 100% job placement, this rebranding signifies growth, innovation, and a commitment to global standards.


The launch event was graced by Dr. Tinojongshi Chang, NCS, Deputy Commissioner, Dimapur, and Shri. Gideon L Sumi, District Employment Officer, Dimapur adding prestige to this milestone occasion. As Eagle Crest soars to new heights, it continues to empower aspiring professionals with world-class training and career opportunities.



## PRESS CONFERENCE RECAP: A BOLD STEP TOWARDS THE FUTURE

Successful Press Conference at ECTAAC - A Milestone Towards Excellence

On 15th February 2025, we successfully hosted a press conference at Eagle Crest Training Academy and Consultancy (ECTAAC), marking a significant milestone in our journey towards excellence. The event brought together media representatives, esteemed guests, and industry professionals to discuss our latest developments and vision for the future.

We extend our heartfelt gratitude to the Department of Information & Public Relations (DIPR) Nagaland for their invaluable support and to Mr. Stephen Ngullie, DPRO for his guidance and encouragement. A special thanks to our media partner, Global Window  for amplifying our mission and helping us reach a wider audience.

The event concluded with an engaging Q&A session, where the media fraternity expressed their enthusiasm for ECTAAC's growth and initiatives. Their support reaffirms our commitment to empowering individuals, shaping futures, and setting new benchmarks in professional training.

We thank everyone who attended and supported this event and look forward to shaping a brighter future together.



# ANNOUNCEMENTS :

## LAUNCH OF SKILL LOAN: EMPOWERING YOUR CAREER ASPIRATIONS

**Get Trained**  
**Get a Job**  
**Pay later**

**SKILL LOAN SCHEME**

In collaboration with IDAN (Investment & Development Authority of Nagaland) Govt. of Nagaland

**Aviation** >>> **Hospitality** >>> **Cruise line**

2 months Course | 100% placement assistance | Combined course

- 1 Loan amount upto ₹5.8 Lakh
- 1 Low interest rates, No collateral
- 1 Repayment period: 3 years
- 1 Loan Payment after placement

Contact Us: +91 7629071066 | Visit us online: [www.ecat.ac.in](http://www.ecat.ac.in)

We're excited to launch our Skill Loan Program, designed to make quality education in Hospitality, Aviation, Cruise lines, and more accessible to all. This initiative, facilitated by IDAN, empowers aspiring professionals to achieve their career dreams with ease.



## BREWING SUCCESS: NEW BARISTA TRAINING PROGRAMME LAUNCHING SOON

We are excited to announce that Barista Training course will be launched soon, designed for aspiring coffee enthusiasts and professionals. Whether you're looking to refine your skills or enter the coffee industry, this course offers hands-on experience in coffee brewing, customer service, and barista techniques. We are affiliated to NSDC and part of Tourism and Hospitality skill sector council. NSQF Level-4 QP code THC/Q0308

Key Highlights:

- Introduction to coffee varieties and brewing methods
- Mastering espresso machines and techniques
- Creating latte art and perfect coffee beverages
- Customer service and barista skills

Get ready to elevate your passion for coffee! Enroll now and join us in the world of expert brewing and exceptional service.

With placement opportunities in India and overseas through Eagle Crest Training Academy and Consultancy, this is your chance to turn your love for coffee into a rewarding career.

Stay tuned for more details!

**LAUNCHING SOON**

**BARISTA EXECUTIVE TRAINING & SERVICES**



## UNARMED SECURITY GUARD TRAINING & SERVICES

**Unarmed Security Services: Securing Futures**

As safety and security remain paramount, our Unarmed Security Services course is designed to:

- Develop expertise in surveillance and conflict resolution.
- Provide professional ethics training and emergency response techniques.
- Enhance situational awareness and customer interaction skills.

### Eligibility Criteria

Education : Class 8 Pass & Above  
Gender: Male & Female  
Age: 18 - 30 Years  
REF.ID: SSS/Q0101  
NSQF Level: 4

Students will be equipped for roles in corporate offices, hospitality sectors, and public spaces, ensuring a safe and secure environment for all.

With placement opportunities through our industry partners and our already established global recognition, students will have access to careers with top security organizations such as Group 4 Security, SIS, and more.

Join us and step into a future of excellence in security and safety management!

**ANNOUNCEMENTS :**

**ECTACC LAUNCHES ALUMNI ASSOCIATION**



ECTACC recently launched its Alumni Association, creating a strong network for former students in Hospitality, Aviation, and Cruise industries. The event brought together alumni, faculty, and industry professionals to foster mentorship, career growth, and collaboration.

John Konyak, currently working in Cruise UK, was appointed as the President, while Bendangtushi, owner of Hunky Dory Restro Bar, Dimapur, will serve as the Vice President, playing a key role in strengthening alumni connections.

ECTACC emphasized, "Our alumni are our pride, and this association will bridge past, present, and future students."

The association will offer networking events, job support, and mentorship programs. Alumni can join or learn more by contacting the Student Coordinator, Ms. L Jukom Khamniungan ECTACC or visiting [www.ectacc.com/](http://www.ectacc.com/) [eaglecrestinstitute](https://www.instagram.com/eaglecrestinstitute)

**CELEBRATING THE PILOT BATCH OF EAGLE CREST INSTITUTE**



Our journey began in 2018 with Emporium, where we dedicated ourselves to excellence in training for hospitality, aviation, and cruise lines. As we transitioned and discontinued Emporium in January 2025, we embarked on a new chapter as Eagle Crest Training Academy and Consultancy, building upon our legacy with enhanced programs and a renewed vision.





We are proud to announce the commencement of our Pilot Batch at Eagle Crest Training Academy and Consultancy. This inaugural group of students is the first to experience our newly revamped curriculum and programs.

The pilot batch marks the beginning of an exciting journey as they explore their careers in the hospitality and travel industries. We are excited to support them as they set the standard for future batches, and we look forward to their success and growth.

**FIRST SKILL SATURDAY FOR 2025 : A DAY OF LEARNING AND EXCELLENCE**

On 18th February, 2025 our institution proudly hosted the inaugural Skill Saturday for 2025 on a hands-on event designed to enhance students' practical knowledge and industry skills.

**Highlights included:**

-  Mocktail and Cocktail Sessions: Learning bartending techniques and beverage presentation.
-  Service Sequence Training: Mastering service etiquette and sequencing.
-  Audio-Visual Session: Insights into industry trends and expectations.
-  Grooming Session: Tips on professional appearance and personal hygiene.

With active participation and practical learning, Skill Saturday inspired students and set the stage for future sessions, now held every working Saturday.



## **MOU SIGNED WITH SCHOOLS & COLLEGES FOR SKILL DEVELOPMENT, SENSITIZATION AND EMPLOYABILITY**

In a significant move to enhance employability among college students, Eagle Crest has signed a Memorandum of Understanding (MoU) with multiple colleges, focusing on skill development initiatives. This partnership aims to bridge the gap between academic learning and industry requirements by equipping students with practical skills essential for the job market.

In today's competitive landscape, education alone is not enough to secure a successful career. While a degree provides foundational knowledge, it does not guarantee employment. Employers seek candidates with industry-relevant skills, problem-solving abilities, and hands-on experience. Recognizing this, Eagle Crest's collaboration with colleges will introduce specialized training programs, workshops, and internships aligned with NEP (National Education Policy) 2020 to prepare students for real-world challenges.

Through this initiative, students will gain access to professional mentorship, technical training, and career-oriented guidance, making them more competent and job-ready. Institutions and policymakers emphasize that integrating skill-based learning with traditional education is the key to shaping a workforce that meets the evolving demands of the industry.

Additionally, to ensure affordability and accessibility, Eagle Crest will offer a discounted fee structure for enrolled students. This initiative aims to make high-quality skill development programs more inclusive, allowing a broader range of students to benefit from industry-driven training without financial constraints.

This collaboration marks a crucial step in empowering students with the right skills, fostering industry-academic partnerships, and driving employment opportunities in today's dynamic job market.



**CHURACHANDPUR GOVT. COLLEGE, MANIPUR**



**PFUTSERO GOVT. COLLEGE**



**PHEK GOVT. COLLEGE**



**RAYBURN COLLEGE, CHURACHANDPUR, MANIPUR**



**JAPFU CHRISTIAN COLLEGE, KIGWEMA**



**DIMAPUR GOVERNMENT COLLEGE**

## HIGHLIGHTS ON MOBILIZATION UPDATES:

As part of our continuous efforts to connect with young minds and inspire future professionals, our institution recently conducted a Mobilization Drive in the state of Nagaland and Manipur. This initiative aimed to create awareness about the diverse career opportunities in the fields of hospitality, aviation, cruise lines, and other industry-oriented programs offered by our institution.

The session was met with enthusiasm as students eagerly engaged in discussions about their aspirations and how our programs can help them achieve their goals. Our team provided detailed insights into the courses, job placement opportunities, and the skills required to excel in these industries.

The interaction highlighted the importance of early career guidance and the role of practical, industry-relevant education in shaping a successful future. We are delighted by the positive response from the school authorities and students. We look forward to welcoming many of these young talents into our institution.

Through such initiatives, we remain committed to empowering students with the knowledge and tools needed to turn their dreams into reality.

**CHRISTIAN HR.SEC. SCHOOL, DIMAPUR**



**LAMPSTAND HR.SEC.SCHOOL, DIMAPUR**



**RAYBURN COLLEGE, CHURACHANDPUR, MANIPUR**



**ST JOSEPH UNIVERSITY, CHÜMOUKEDIMA**



**EDEN HR SEC SCHOOL, DIIMAPUR**



**CHURACHANDPUR GOVT. COLLEGE, CHURACHANDPUR, MANIPUR**



**PHEK GOVT. COLLEGE, PHEK**



**SALESIAN COLLEGE, DIMAPUR**



**PFUTSERO GOVT COLLEGE, PFUTSERO**



**ST JOSEPH COLLEGE, JAKHAMA**



**MISSION HR SEC SCHOOL, DIMAPUR**



formerly known as Emporium

## OUT DOOR CATERING

### OUR STUDENTS GAINING HANDS-ON EXPERIENCE IN OUTDOOR CATERING (ODC)



Outdoor catering (ODC) is an integral part of the hospitality industry, providing real-world exposure beyond traditional classroom learning. Our students recently had the opportunity to participate in an ODC event, gaining practical insights into event management, food service, and customer interaction.

Learning Beyond the Classroom.

By attending ODC events, students:

**Develop Practical Skills** - They experience live kitchen setups, buffet arrangements, and table service.

**Enhance Teamwork & Communication** - Working in dynamic outdoor settings helps improve coordination and problem-solving skills.

**Adapt to Real-World Challenges** - From handling guest requests to managing time-sensitive tasks, students learn to think on their feet.

**A Stepping Stone to Professional Success.**

ODC participation not only boosts confidence but also prepares students for careers in hotels, cruise lines, and event management. With hands-on training in high-pressure environments, they build the resilience and expertise needed in the hospitality industry.

Our students' dedication and enthusiasm during the event reflect their readiness to excel in the industry. As they continue gaining exposure, they are shaping their future as skilled hospitality professionals.





**CELEBRATING EXCELLENCE**

**BEST PERFORMER OF THE FOURTH QUARTER  
ALGHALIA BAHRAIN**



**Rhuvinie Movi**

**BEST EMPLOYEE OF THE MONTH  
CENTRAL PARK, GURGOAN**



**Alempokymila**

**Students Achieving 'Employee of the Month' Recognition!**

We are proud to share that several of our students have been honored as Employee of the Month at their placement companies! Their exceptional performance, professionalism, and commitment to excellence have earned them this prestigious recognition.

These achievements highlight the quality of training our students receive and their ability to thrive in real-world environments. Congratulations to our students for setting such a high standard in their workplaces! Keep up the fantastic work!

**ACHIEVING EXCELLENCE : DOMESTIC PLACEMENT OPPORTUNITIES**

*RITZ CARLTON, MUMBAI*



*RAFFLES, UDAIPUR*



*ALILA DIWA, GOA*



*PARK HYATT, HYDERABAD*



*NOVOTEL CONVENTION CENTRE  
HYDERABAD*



At our institution, students continue to achieve remarkable success, securing placements in top-tier Global companies within the hospitality, aviation, and cruise industries. These success stories inspire others and reflect the quality training and guidance provided at ECTAAC.

These placements not only highlight their potential but also pave the way for others to follow.

For students yet to embark on their professional journeys, numerous opportunities await! With dedication, continuous learning, and leveraging the support of our placement cell, you, too, can secure a rewarding career.

Remember, domestic placements are a stepping stone to even greater opportunities. Stay focused, sharpen & perfect your abilities, and let success find you!

*Celebrating our successfully placed students*

## INTERNATIONAL PLACEMENTS: A WORLD OF OPPORTUNITIES

Our students have successfully secured prestigious international placements with leading hotels, airlines, and cruise lines, demonstrating their global potential and expertise. These placements offer unparalleled career prospects, allowing students to gain invaluable international experience while building a strong professional network.

Such opportunities are a testament to the high standard of training our institution provides, preparing students to thrive on the global stage and make a lasting impact in the hospitality and aviation industries.



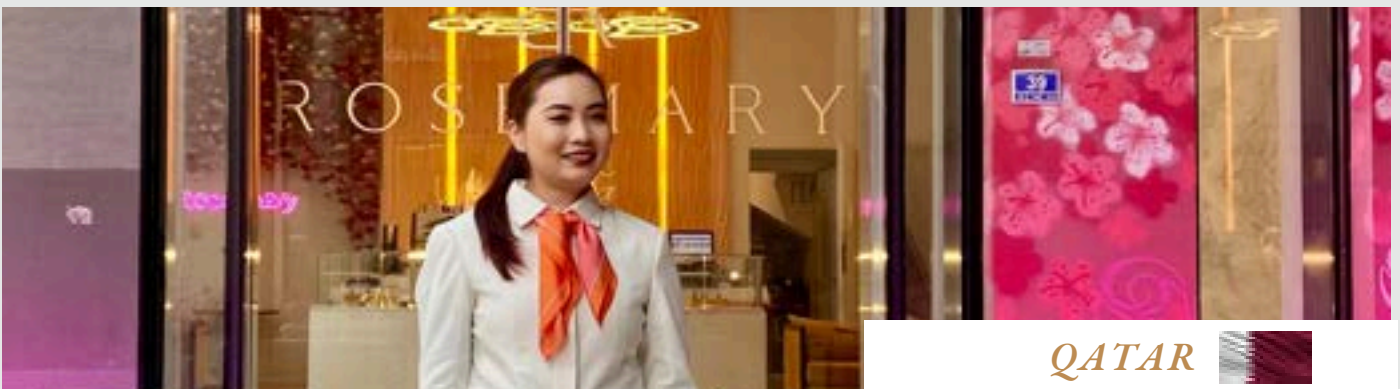
*BAHRAIN*



*DUBAI*



*SAUDI ARABIA*



*QATAR*



# CRUISE INDUSTRY HIGHLIGHTS

**P&O CRUISES, SOUTHAMPTON UNITED KINGDOM**



**P&O CRUISES SOUTHAMPTON, UNITED KINGDOM**



**P&O CRUISES SOUTHAMPTON, UNITED KINGDOM**



Explore the dynamic and rapidly growing cruise industry, where opportunities for careers in hospitality, customer service, and entertainment are vast. With global travel on the rise, the cruise sector offers exciting roles that allow you to work aboard luxurious ships, traveling to exotic destinations while providing world-class service to passengers.

## SOARING HIGH: A CAREER IN AVIATION



With increasing global travel and advancements in airline services, the demand for skilled aviation professionals continues to rise. At Eagle Crest Institute, we prepare students with industry-relevant training, ensuring they are equipped with the knowledge, technical skills, and customer service expertise needed to thrive in this competitive field.

If you have a passion for aviation and dream of a high-flying career, now is the time to take off toward success! Join us and let your career soar to new heights.

**CELEBRATING LIFE'S SPECIAL MOMENTS**



**CELEBRATING 50 YEARS OF LOVE AND COMMITMENT: A SPECIAL CONGRATULATIONS TO OUR CHAIRMAN AND HIS LADY WIFE.**

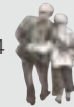
We extend our heartfelt congratulations to our esteemed Chairman, Er. I Meren Aier, and his beloved wife, Mrs. Bendangla Aier, on celebrating 50 wonderful years of marriage. This golden milestone stands as a testament to their enduring love, mutual respect, and unwavering commitment—a reflection of the values they both embody, not only in their personal lives but also in the company they lead.

As proud parents of Mrs. Temjenkala Aier, ECTAAC CEO, their journey together has been one of inspiration, dedication, and strength, shaping not only their family but also the organization with wisdom and integrity.

As we celebrate this remarkable achievement, we honor the dedication and partnership that have enriched their lives for half a century, and we are grateful for the example they set for all of us.

Wishing you both many more years of happiness, good health, and cherished memories!

Wedding Date: 20/12/1974 - 2024



**TYING THE KNOT: A JOURNEY OF LOVE BEGINS**

We are overjoyed to extend our heartfelt congratulations to Mrs. Limasenla Jamir, Domestic Placement Executive & Hospitality Trainer and Mr. Albert Patton, Strata Manager, ECTAAC as they each embark on a beautiful new chapter of their lives!

To Mrs. Limasenla Jamir and her spouse, may your days be filled with love, joy, and endless happiness. May your journey together be filled with cherished moments, understanding, and unwavering companionship.

To Mr. Albert Patton and his spouse, may your married life be blessed with harmony, laughter, and countless wonderful memories. May this new adventure bring you both immense happiness and a lifetime of love.

Wishing both couples a future filled with warmth, love, and lasting happiness.



**A YEAR OLDER, A YEAR BOLDER**



**1st JANUARY**

**Ms. L Jukom Khamniungan  
Student Coordinator**



**6th FEBRUARY**

**Mr. Tanlubou Zeliang  
Office Assistant**



**20th MARCH**

**Mrs. Limasenla Jamir  
Domestic Placement  
Executive  
& Hospitality Trainer**

AT EAGLE CREST, WE'RE THRILLED TO CELEBRATE THE BIRTHDAYS OF OUR INCREDIBLE TEAM MEMBERS! EACH ONE OF YOU PLAYS A VITAL ROLE IN THE SUCCESS OF THE ORGANIZATION, AND WE ARE GRATEFUL FOR YOUR DEDICATION, HARD WORK, AND POSITIVE SPIRIT.

WE EXTEND OUR WARMEST WISHES FOR A DAY FILLED WITH HAPPINESS, LOVE, AND UNFORGETTABLE MOMENTS. MAY THIS YEAR BRING YOU SUCCESS, GOOD HEALTH, AND COUNTLESS REASONS TO SMILE.



## WISDOM IN ACTION: TEAM MEMBERS REFLECT ON THEIR GROWTH

### Ms. JUNIPER PHOM ADMIN AND TRAINING HEAD

Juniper Phom - My Journey in Hospitality and Training

My name is Juniper Phom, a Hotel Management graduate. When I first entered the industry, I didn't fully grasp its vast opportunities. However, during my industrial training at Taj Kovalam, Kerala, I discovered its immense potential for learning, growth, and exploration.

My professional journey began at Taj Kumarakom, Kerala, followed by JW Marriott, Pune, and later Taj Lands End, Mumbai —each experience refining my skills and deepening my understanding of hospitality. After gaining valuable experience, I decided to return to Nagaland and joined Eagle Crest as a Hospitality Trainer, also managing placements. Over the years, I transitioned into administration and eventually became the Admin & Training Head.

Having been with Eagle Crest for nearly seven years, this journey has been incredible. It has enhanced my professionalism, leadership, and teamwork while allowing me to mentor and guide aspiring hospitality professionals. As I continue, I remain committed to fostering talent and contributing to the ever-evolving world of hospitality.

"Hospitality is not just about serving guests; it's about creating experiences, building relationships, and inspiring growth—both in others and in oneself." - Juniper Phom



formerly known as Emporium



**Ms. ALLIN AWOMI  
OPERATIONS MANAGER  
AND  
INTERNATIONAL PLACEMENT HEAD**

My name is Allin Awomi, and I've always been passionate about leading an adventurous and fulfilling life. My early fascination with well-groomed individuals sparked my interest in fashion, beauty, and wellness. Though free to pursue my dreams, my parents ensured I completed my education first—a decision I deeply appreciate. After graduating from St. John's College, Dimapur, their unwavering support helped me stay focused on my goals.

Winning Miss Dimapur 2010 was a proud milestone, but I aspired for more. I gained independence as a Customer Service Executive at Credence Resource Management, Pune, before enrolling in Aviation and Hospitality at Emporium Skills Training Institute, Kolkata. This led me to a cabin crew role with Jet Airways in Mumbai, where I faced professional and personal challenges, each shaping my growth.

After a decade in metro cities, I returned to Dimapur, uncertain yet determined. Trusting my abilities, I transitioned from Aviation Trainer to Operations Manager and International Placement Head at Eagle Crest Training Academy & Consultancy. Their support strengthened my confidence and faith in God.

Looking back, every challenge shaped who I am today. My advice- Embrace the process, stay persistent, and trust your potential to succeed.

# ECTAAC LAUNCHES TO EMPOWER YOUTH: A NEW ERA OF SKILL-BASED TRAINING:



## EAGLE CREST: COMPREHENSIVE SERVICES FOR STUDENT GROWTH

EAGLE CREST IS DEDICATED TO EQUIPPING STUDENTS WITH THE RIGHT SKILLS, GUIDANCE, AND SUPPORT THROUGH A VARIETY OF INDUSTRY-ALIGNED AND PERSONAL DEVELOPMENT SERVICES:



**INDIAN PASSPORT SERVICE**



**MEDICAL HEALTHCARE SERVICE**



**MENTAL HEALTH SESSION**



**EAGLE CREST HOSTEL SERVICE**



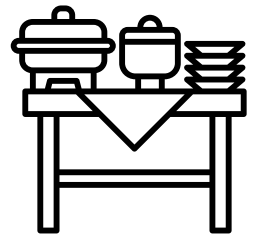
**SKILL SATURDAY**



**INDUSTRY FAMILIARIZATION TRIPS**



**BARISTA TRAINING**



**OUTDOOR CATERING**



**PARENTS & STUDENT'S ORIENTATION**



**SPIRITUAL & FELLOWSHIP SERVICES**



formerly known as Emporium

As we conclude this edition, we hope you found valuable insights and inspiration for your journey in the Hospitality, Aviation, and Cruise industry. Stay connected with us for more updates, success stories, and expert advice.

# COMING UP NEXT

An **exclusive interview** with a leading **Hospitality brand**—don't miss it!

We'd love to hear from you! Share your thoughts, feedback, or success stories at [eaglecrestinstitute@ectaac.com](mailto:eaglecrestinstitute@ectaac.com)

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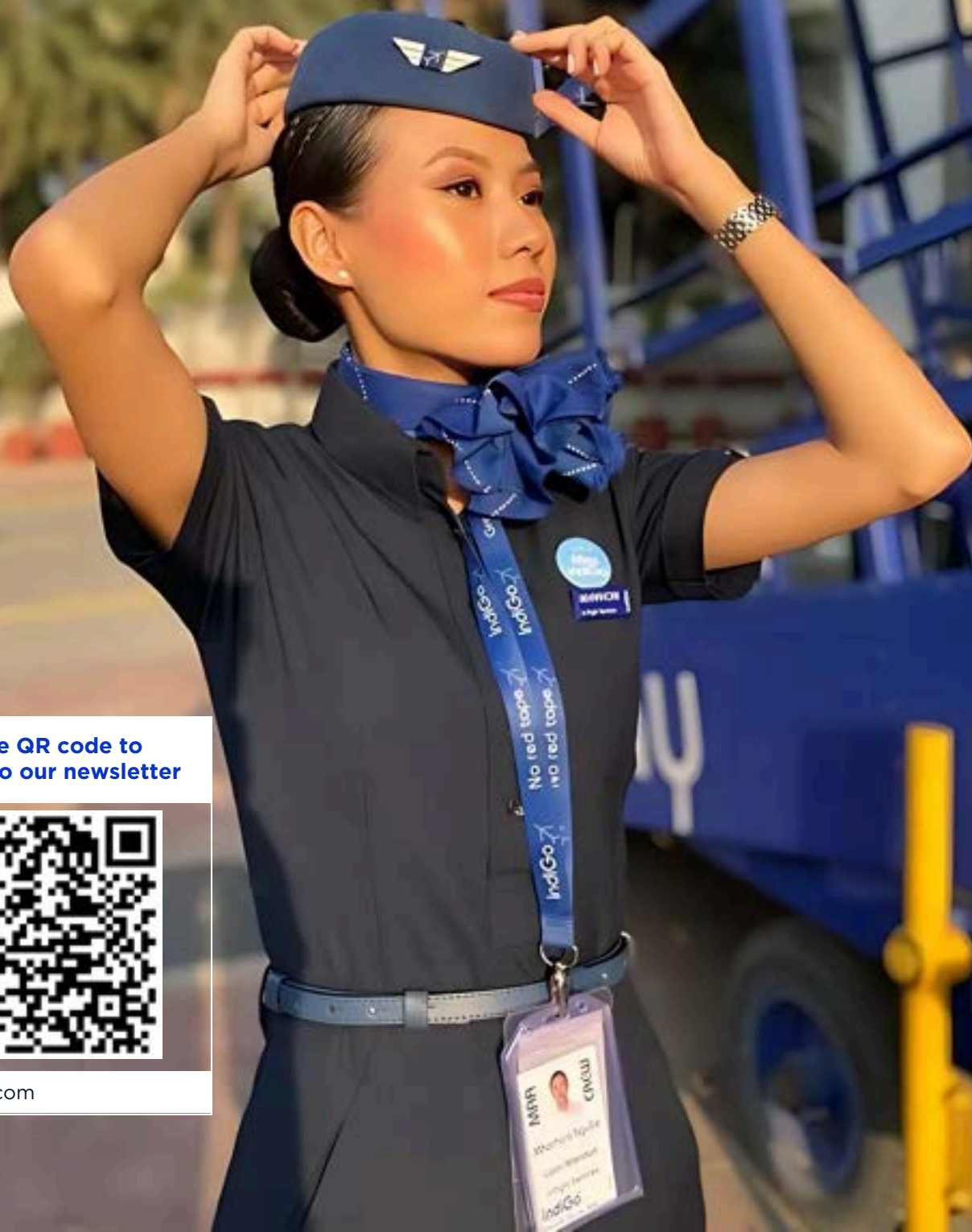
*Until next time, continue striving for excellence, fostering growth, and leading with vision.*

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