



COMPANY PROFILE



Head Office:
Aiers' Enclave,
H/No-07, Vikiye Colony, near IMC
Hall, Dimapur:797112, Nagaland



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www.ectaac.com



[eaglecrestinstitute](https://www.instagram.com/eaglecrestinstitute)



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CEO's Message:



TEMJENKALA AIER

CEO, Eagle Crest Training Academy & Consultancy

Temjenkala Aier graduated from the Central Queensland University, Australia with an MBA degree and holds a Diploma in Marketing & Sales from TAFE Sydney. She has experience working in the telecom and hospitality sectors while overseas. An entrepreneur by profession based in Dimapur, she is the CEO of Eagle Crest Training Academy & Consultancy, a leading company in Skill Development, focusing on the Aviation, Hospitality, and Cruise Line sectors. Her company aims to empower young people to become employable and economically independent. Outside of her professional life, Temjenkala enjoys family time, travel, and nurturing a healthy faith-based lifestyle.

“Welcome to Eagle Crest Training Academy & Consultancy, where we turn aspirations into achievements.

At Eagle Crest, we are passionate about empowering individuals to excel in the dynamic industries of aviation, hospitality, and cruise lines. These sectors thrive on excellence, innovation, and customer-centricity – values we embed in every aspect of our training and consultancy services. We also extend our expertise to Home Support Services training, where we provide specialized training and placement of skilled caregivers and support staff, ensuring quality care and reliable workforce solutions for families and organizations alike.

Our mission is to bridge the gap between talent and opportunity by equipping our students with industry-relevant skills, confidence, and a global perspective. We take pride in cultivating a learning environment that not only enhances technical expertise but also nurtures essential life skills like adaptability, teamwork, and leadership.

As a company, we are committed to staying ahead of industry trends, partnering with global leaders, and fostering a culture of continuous growth. Whether you are an aspiring professional or an organization seeking tailored solutions, Eagle Crest is here to guide you toward success.

Join us on this exciting journey as we shape a brighter, more empowered future for every individual we serve.”

Warm regards,
Temjenkala Aier
CEO, Eagle Crest Training Academy & Consultancy

ABOUT US:



OUR STORY

Eagle Crest Training Academy & Consultancy (ECTAAC) is a leading registered Vocational Training Provider with TP ID – TP280534 under the **National Skill Development Corporation, Ministry of Skill Development & Entrepreneurship (Government of India)** having its registered Head office at **House No.-07, Aier's Enclave, Vikiye Colony (Near IMC Hall) Dimapur, Nagaland-797112**. Eagle Crest was established in the year 2018 in Dimapur, Nagaland. It has been functioning as the parent organization and was promoting its franchised brand **Emporium Nagaland** from 6th of January, 2018 till 5th of January, 2025. During this tenure, Eagle Crest has been implementing skill development projects such as PMKVY2.0 (STT), PMKVY2.0 (Special Projects), and various other fast track/short term skill development training programmes in the state of Nagaland. It has placed more than 5000+ candidates from Nagaland globally in more than 10 countries in the field of Aviation, Hospitality and Cruise-lines worldwide.

ECTAAC, is a premier vocational training institution dedicated to empowering youth with industry-ready skills. Eagle Crest has continued to build on its legacy of excellence in vocational training while retaining its trusted team, robust structure, and proven methodologies. The institution was established to address the rising demand for skilled professionals in sectors like Hospitality, Aviation, Cruise Lines & Home Support Services. Today, Eagle Crest carries forward this vision, offering top-notch training programs and global recruitment aligned with industry needs.

Through collaborations with government bodies, private organizations, foundations, and international partners, we provide both sponsored and trainee/employer-funded programs. Our mission remains steadfast: to create meaningful job opportunities and pathways to self-employment for the youth of Nagaland and beyond.

ECTAAC is also a partner institute of **Nagaland Skill & Entrepreneurship Development Mission (NSEDM)**, under **Investment & Development Authority of Nagaland (IDAN)**, **Government of Nagaland**, actively supporting the implementation of skill development initiatives aimed at enhancing employability, building industry-relevant competencies, and creating sustainable livelihood opportunities for youths of Nagaland.

Eagle Crest Training Academy & Consultancy
 Vocational Training Provider (VTP) under

Ministry of Skill Development & Entrepreneurship | National Skill Development Corporation | Government of India
 | Tourism & Hospitality Sector Skills Council | Nagaland Skill & Entrepreneurship Development Mission
 Website: www.ectaac.com | Email: eaglecrestinstitute@ectaac.com | Instagram: [eaglecrestinstitute](https://www.instagram.com/eaglecrestinstitute)

OUR COURSES

At ECTAAC, we offer short-term, job-oriented certificate programs designed for quick career entry:

1. 3-Months Fast Track Combined Course (Aviation, Hospitality & Cruise Lines)

- Training in Cabin Crew, Ground Staff, hotel & cruise operations
- Focus on grooming, communication, and interview preparation

2. 1-Month Combined Home Support Services Course (Geriatric, Child Care & Home Care Assistant)

- Basics of patient care, hygiene, and professional caregiving
- Placement support in homes and healthcare settings

3. 10-Day Barista Training Program

- Coffee preparation, machine handling, and café service skills

OUR IMPACT

Millions of Indians still live Below the Poverty Line (BPL) and face a number of issues related to health, education, and employment. Providing meaningful employment and livelihood opportunities to youth is an absolute necessity, to achieve inclusive and sustainable growth, given the favourable demographics. Eagle Crest has been a front-runner in providing skills and livelihood training to people from different social groups. Our programmes have yielded impact through improvement in income and standard of living, not only for individuals but also their families and communities.

We have successfully skilled more than 5000+ people, in the North Eastern region of India, capacitating them for employment. Candidates trained and skilled through placement linked programmes, are from Bottom of the Pyramid (BoP) groups, educated unemployed youths, mostly class 12 pass outs, graduates etc. More than 60% of our successful trainees are women, largely from backward regions of the country. Many of them are first-time entrants into the formal work set up and have evolved from being unskilled helpers, educated unemployed to skilled operators, supervisors and entrepreneurs. The successful inclusion of women into the world of work through jobs and safe working conditions has also benefitted their families and helped improve their overall attitude and adaptability towards skill development.

WORKING IN DIFFICULT GEOGRAPHIES

Our strong commitment towards taking skills and livelihood opportunities to every corner of North East India and the State of Nagaland in particular has helped us set up touch points in some of the most difficult geographies, affected/aspiring districts, remote areas, and backward regions. We have actively mobilized and reached diverse communities across these geographies, delivering impactful skill development programmes and creating access to meaningful opportunities.

WHAT WE DO

With focus on key areas of operations and growth opportunities, Eagle Crest has divided its operations into 3 Strategic Business Units (SBUs):

1. Government funded placement linked skill development projects, overseas recruitment.
2. Corporate Community Initiatives
3. Smart Fast Track Skill Training Programmes.

1. GOVERNMENT FUNDED SKILL DEVELOPMENT PROJECTS

This SBU focuses on the implementation of skill development programmes, funded by various ministries/departments, under Central & State Governments across the North-Eastern region.

Some of the key schemes/ministries/departments/State Governments, we have worked with are:

- Pradhan Mantri Kaushal Vikas Yojana (PMKVY) under the Ministry of Skill Development & Entrepreneurship, Government of India
- SANKALP Skill Development Projects
- Implementation of Special Skill Development Programmes under various State Governments, eg. NSEDM (Nagaland) & SANKALP (Manipur)

2. CORPORATE COMMUNITY INITIATIVES

2.1 END-TO-END TRAINING, PLACEMENT & SKILL FINANCING SUPPORT

We provide end-to-end handholding support, build a complete training-to-placement ecosystem, and deliver community-focused services. This also includes facilitating skill loan initiatives under Nagaland Skill & Entrepreneurship Development Mission, supported by State Bank of India, enabling underprivileged candidates to access training through a “train now, get a job, pay later” model aimed at uplifting economically weaker sections of society.

2.2 HOME SUPPORT SERVICES

We offer structured Home Support Services training programs with free-of-cost options for eligible candidates, along with residential facilities to ensure accessibility and focused learning. The program covers geriatric care, child care, and home care assistance, combined with practical training, discipline, and soft skills development. We provide assured placement support, connecting trained candidates with households, healthcare providers, and institutions, ensuring both quality care services and sustainable livelihood opportunities.

3. SMART FAST TRACK SKILL TRAINING PROGRAMMES

Eagle Crest has been conducting Smart Fast Track Skill Programmes and has successfully trained and placed more than 5000+ candidates in the most eminent luxury International Five Star Hotels, Airlines, Airports & Cruises worldwide. It has an experience of more than 8 years in placing candidates, conducting job fairs, workshops, recruitment events for schools, colleges, intensive College programmes as per NEP guidelines, Government departments, PSUs, churches, student union bodies, etc.

KEY DIFFERENTIATORS

At ECTAAC, we pay attention to the journey of every candidate from mobilization to placement in a job. With a placement success rate of 96%, we believe in a learner-centric approach in skills training. We have skilled, certified and placed more than 5000+ people into jobs, which makes us the preferred partner for several departments of Central and State Governments, PSUs, companies, and foundations for implementing their skills and talent development mandates.

Our skills interventions rest on some key principles that ensure scalability and replicability, making it a global best practice

PLACEMENT LINKAGES

Our network of 500+ placement partners who are also the world's best brands in the field of hospitality, aviation, cruise-lines etc, across sectors and locations, links each trainee to a job. The linkages are secured before the start of the programme. Companies such as IndiGo, Air India, Vistara, and SpiceJet in aviation, along with leading hospitality groups including The Oberoi Group of hotels, Taj Group of Hotels, Marriott International (Marriott Hotels, The Ritz-Carlton, St. Regis, Le Méridien), Hyatt Hotels Corporation, ITC Hotels, The Leela Palaces, Hotels & Resorts, The Accor Group of Hotels (Sofitel, Novotel), Shangri-La Group, The Park Hotels, The Lalit Suri Hospitality Group, Four Seasons Hotels and Resorts, IHG Hotels & Resorts (including Crowne Plaza), The Hilton Group of Hotels as well as international luxury destinations such as Jumeirah Group (Jumeirah Beach Hotel and other properties), FIVE Hotels and Resorts, Caesars Palace Dubai, and Palazzo Versace Dubai, regularly recruit from our talent pool across global locations. We are also the only institute in Nagaland to regularly host campus walk-in recruitment drives for airlines such as IndiGo and Air India for Cabin Crew and Airport Ground Staff roles, along with frequent campus recruitment drives for leading 5-star hotel brands mentioned above.

MOBILIZATION ACTIVITIES

Our innovative community engagement activities like District/State level job fairs, screening programmes etc. reach out to maximum beneficiaries.



SELECTION PROCESS

Our systematically designed trade wise selection tests on attitude, aptitude, and aspirations help in defining a candidate's career journey. These also assess the skill set requirements of a candidate vis-a-vis industry requirements.



1. TRAINING BY PROFESSIONALS

Our Sector Skill Council (SSC) certified trainers have relevant industry experience and have undergone extensive training on pedagogy and domain-specific modules.



2. CONTENT

Our content, designed in consultation with industry partners, is mapped to the National Skills Qualification Framework (NSQF) to make trainees industry ready. Our multimedia modules are delivered on digital devices. This ensures standardized training and increased trainee interest. To ensure a 360-degree development, our domain training is supplemented with modules in functional English, Digital Literacy and Life Skills.

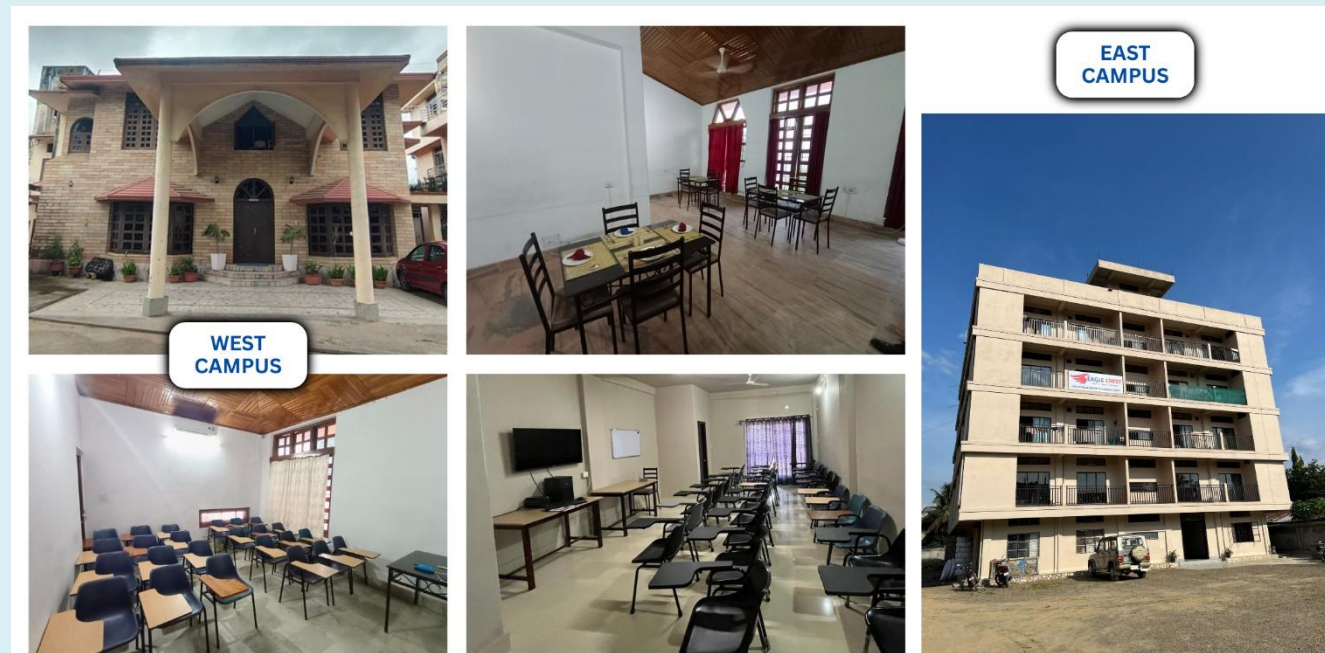
3. ON THE JOB TRAINING (OJT)

Our trainees work in the industry for a first-hand experience of the workplace.



4. STATE-OF-THE-ART INFRASTRUCTURE

We replicate the workplace in our training environment to create a real-life working experience through simulated classrooms, labs and workshops. The classes are modeled on simulated workplaces, such as model restaurants, model front desk/bell/concierge desks and others. This helps learners familiarize themselves with their future workplace.



We offer certification by Sector Skill Councils, international awarding bodies, industry associations, and globally recognized assessment agencies. This raises the employability of our students at national and international platforms.

ECTAAC operates across two campuses in Dimapur:

1. **West Campus** – Aiers' Enclave, Near IMC Hall, Fellowship Colony, Dimapur
2. **East Campus** – Taochilong Estate, Near Dimapur Hospital, Purana Bazaar, Dimapur

6. PLACEMENT RECORD

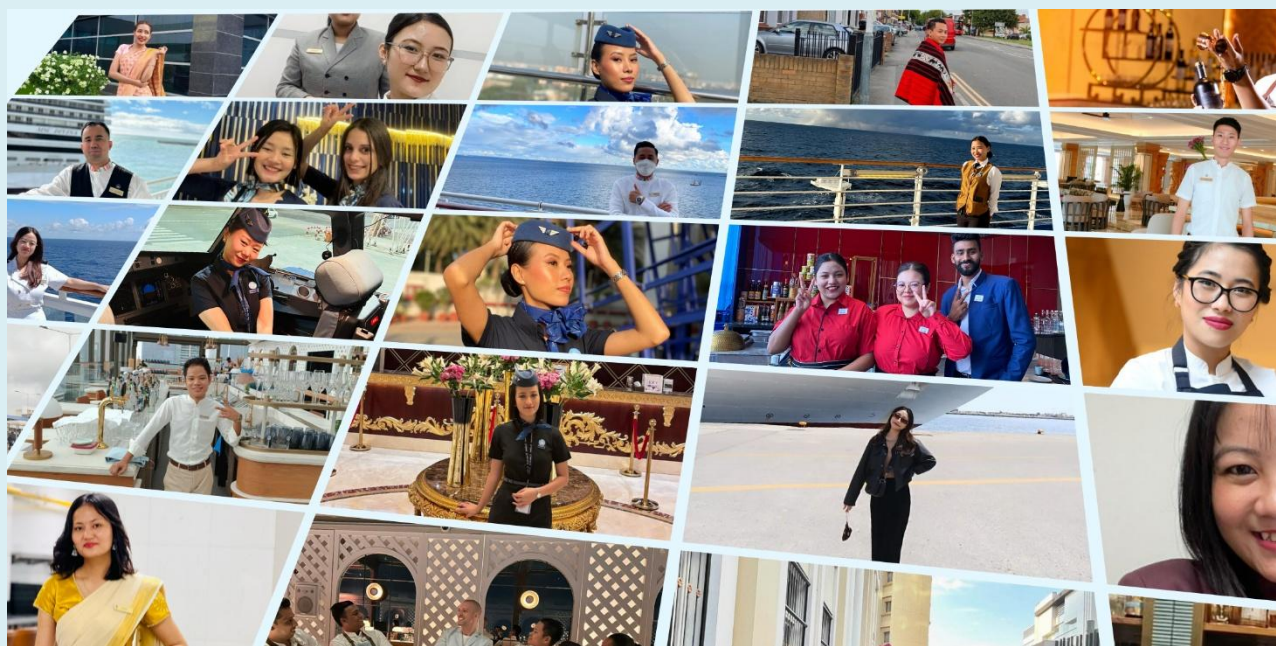
Our exemplary training facilities and methodology aid strong industry linkages. We have maintained a healthy placement record of 96% of certified trainees, since inception.

7. PRE & POST PLACEMENT TRACKING AND CAREER COUNSELLING

This is an integral part of our skills value chain. Pre & Post placement tracking counselling is conducted across all batches. Activities like telephonic counselling, orientation for parents and students, mental health workshops conducted by our inhouse clinical psychologist, keeps us connected with our alumni, parents and gives us valuable feedback.

TRAINING & PLACEMENTS

We cater to the training needs of Grade X/XII pass-outs, college graduates, educated unemployed youths and various other learner groups. The learner centric approach ensures a strong foundation of skills for employability and smooth transition from classroom to workplace. Our training programmes are standardized and employment oriented.



1. SKILLS FOR JOBS

Solution

120 – 360 hours' duration, market-led placement-linked vocational skills programmes for the youth for entry level jobs. Domain Skills training along with Life Skills, Functional English and Digital Literacy.

2. OVERSEAS RECRUITMENT

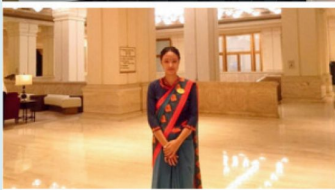
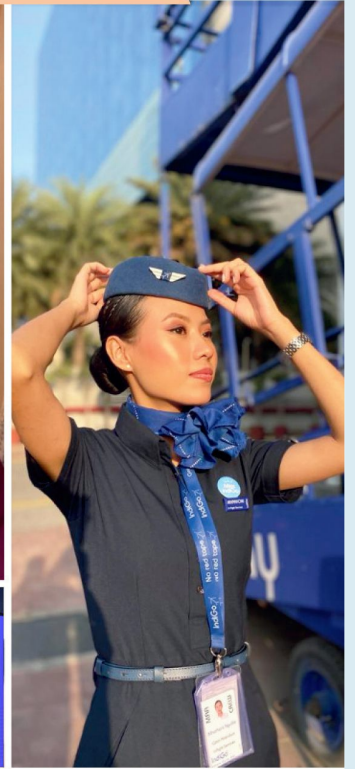
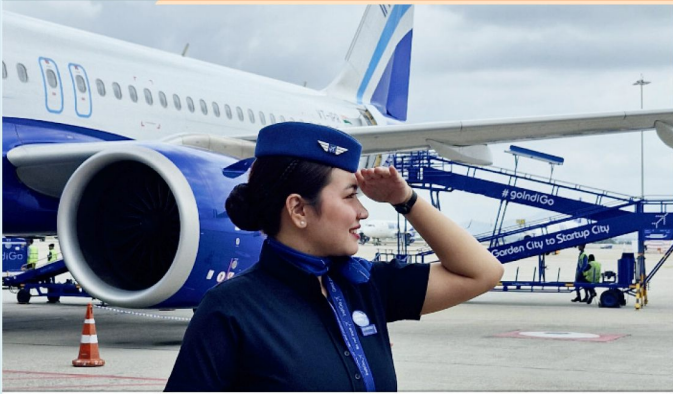
Eagle Crest is one of the pioneering institutions in the North-Eastern region of India, with over 7 years of experience in overseas recruitment and international placements. Renowned luxury five-star hotel chains, airports, airlines, and cruise companies consistently hire through Eagle Crest, reflecting the quality and industry-readiness of our candidates.

To date, we have successfully placed more than 1,000 candidates overseas across 10+ countries, including the UAE, Qatar, Saudi Arabia, Bahrain, Maldives, and other global destinations. Our candidates are working with reputed international brands and establishments such as Al Rayyan, Al Ghalia, Cipriani, Gallery 21, Volume, Culex, Graze, and many more.

We ensure that all overseas placements are facilitated only through companies registered with the Ministry of External Affairs, Government of India, making the process safe, transparent, and reliable for every candidate.

With a strong global network and a focus on employability, we provide end-to-end support—from training and grooming to documentation and deployment—making international career opportunities accessible and secure for aspiring professionals.

Celebrating our Achievements Aviation & Hospitality



Celebrating our Achievements Cruiseline & International Placement





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